

**10-year Plan
to
End Chronic Homelessness**

**Columbus and Franklin County
Implementation Plan
July 2002-December 2003**

**Developed by
Columbus and Franklin County
Continuum of Care Steering Committee
June 2002**

**Community Shelter Board
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CONTINUE

July 2002

Dear Community Partner,

The U.S. Department of Housing and Urban Development now requires that our community have in place a 10-year plan to end chronic homelessness. The four themes of the plan, including closing the front door by preventing homelessness, opening the back door out of homelessness, building the infrastructure, and managing for results, align with the National Alliance to End Homelessness's 10-year plan. The Continuum of Care Steering Committee developed the plan during the period April to June 2002. All organizations listed as responsible organizations in the plan reviewed and were given opportunities to comment on and suggest changes to the plan. After some modifications, the Steering Committee reviewed and accepted changes to the 10-year plan on May 29, 2002.

As you will note, implementation of the plan is already underway and important achievements have been made. Specific workgroups and initiatives have been formed or are in the planning stages to carry out the balance of the plan, with the Continuum of Care Steering Committee providing oversight. In the coming months additional community input will be sought and in early 2003 the plan will be revisited and updated.

Thank you for your support in the concerted effort to bring an end to chronic homelessness in Franklin County

Sincerely,

Barbara Poppe

Executive Director

2002 Franklin County and Columbus

Continuum of Care Steering Committee

Organization

ADAMH Board of Franklin County
City of Columbus
Citizen's Advisory Council
Columbus City Council
Columbus Coalition for the Homeless
Columbus Coalition for the Homeless
Columbus Coalition for the Homeless
Columbus Coalition for the Homeless
Columbus Compact
Columbus Foundation
Columbus Health Department
Columbus Metropolitan Housing Authority
Columbus Urban League
Community Research Partners
Community Shelter Board
Corporation for Supportive Housing
Ohio Capital Corporation for Housing
Franklin County Board of Commissioners
United Way of Central Ohio
Veterans Services Commission

Individual

Elaine Haines
Kim Stands
Sheila Prillerman
Dawn Tyler
Pearline Byrd
Beth Fetzer-Rice
Virginia O'Keeffe
Aaron Riley
George Tabit
Emily Savors
Nina Lewis
Tom Dobies
Linda Stallworth
Roberta Garber
Barbara Poppe
Bill Flaherty
Karen Kerns-Dresser
Anthony Forte
Joe McKinley
David Bradley

Responsible Organizations who reviewed and found the 10-year Plan to End Homelessness in Columbus and Franklin County to be consistent with their organization's role.

Organization

ADAMH Board of Franklin County
City of Columbus
Columbus Coalition for the Homeless
Columbus Foundation
Columbus Health Department
Columbus Medical Association Foundation
Columbus Metropolitan Housing Authority
Franklin County Board of Commissioners
Franklin County Dept. of Jobs and Family Services
Ohio Department of Development
United Way of Central Ohio
Veteran's Administration

Individual

Elaine Haines
Kim Stands
Pearline Byrd
Emily Savors
Nina Lewis
Phil Cass
Tom Dobies
Anthony Forte
Mary Lou Langenhop
Bob Johnson
Joe McKinley
Cindy Thayer

Ending Chronic Homelessness

Target: Homeless households who have a disabled member (inclusive of both individual households and families with children) and have experienced long-term homelessness.

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
Close the Front Door by Preventing Homelessness				
Continue to improve access to Franklin County Department of Job & Family services programs & reduce referrals/discharge to shelters	<ol style="list-style-type: none"> 1. Continue on-site services by FCDJFS at primary family shelter 2. Monitors progress quarterly and provide ongoing technical assistance and training. 3. Conduct annual data matches to determine incidence of homelessness for families with children 	CSB, FCDJFS & YWCA IHN	<ol style="list-style-type: none"> 1. Beginning January 2002 and ongoing thereafter 2. January, April, July, October 2002 -2011 3. February 2003 and annually thereafter. 	FCDJFS (Franklin Co. Department of Job and Family Services) <ul style="list-style-type: none"> • Medicaid • State Children’s Health Insurance Program • TANF • Food Stamps • Workforce Investment Act • Social Services Block Grant
Continue to improve access to health care programs & reduce referrals/discharge to shelters	<ol style="list-style-type: none"> 1. Continue to meet with CNHC health care access planning group to discuss methods to continue engagement, provision of appropriate health services and ways to reduce hospital discharge to shelters 2. Develop plan to reduce discharge to shelter 3. Monitors progress quarterly and provide ongoing technical assistance and training. 4. If feasible, conduct annual data matches to determine incidence of homelessness for hospital discharges 	CSB, Columbus Neighborhood Health Centers, Columbus Health Department, Columbus Medical Association, Columbus AIDS Task Force, CCH Healthcare Committee, Department of Veterans Affairs	<ol style="list-style-type: none"> 1. April 2003 2. October 2003 3. January 2003 and quarterly thereafter 4. August 2003 and annually thereafter. 	FCDJFS <ul style="list-style-type: none"> • Medicaid • State Children’s Health Insurance Program Columbus Medical Association Foundation <ul style="list-style-type: none"> • Access Health Columbus <h3 style="text-align: center;">Columbus Neighborhood Health Centers</h3> <ul style="list-style-type: none"> • DHHS Primary Care • DHHS Health Care for the Homeless • Department of Veterans Affairs <h3 style="text-align: center;">Columbus Health Department</h3> <ul style="list-style-type: none"> • HOPWA <h3 style="text-align: center;">Franklin Co. Commissioners</h3> <ul style="list-style-type: none"> • TB housing/respice community-based hsg.
Continue to improve access to ADAMH programs & reduce referrals/discharge to shelters	<ol style="list-style-type: none"> 1. Continue ADAMH/shelter provider group and discuss ways to reduce discharge to shelters 2. Monitors progress quarterly and provide ongoing technical assistance and training. 3. Conduct annual data matches to determine incidence of homelessness for ADAMH consumers 	CSB, ADAMH, ADAMH provider agencies, homeless shelters, ODADAS, ODMH	<ol style="list-style-type: none"> 1. Ongoing after January 2002 2. January, April, July, October 2002 –2011 3. August 2002 and annually thereafter. 	ODADAS (Ohio Dept. of Alcohol and Drug Addiction Services) <ul style="list-style-type: none"> • State of Ohio Alcohol & Drug Addiction block grants • DHHS Substance Abuse block grants • Medicaid ODMH (Ohio Department of Mental Health) <ul style="list-style-type: none"> • State of Ohio Mental Health block grants • DHHS Mental Health block grants

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
				<ul style="list-style-type: none"> • Medicaid ADAMH (Alcohol and Drug Addiction and Mental Health Services Board of Franklin County) • Local levy • Local match for Medicaid
Continue to reduce referrals/discharge from Ohio Department of Corrections & Rehabilitation (ODCR) to shelters	<ol style="list-style-type: none"> 1. Continue to meet with ODCR and discuss ways to reduce discharge to shelters 2. Develop plan to reduce discharge to shelter 3. Monitors progress quarterly and provide ongoing technical assistance and training. 4. If feasible, conduct annual data matches to determine incidence of homelessness for discharges 	CSB, ODCR, shelters, Columbus AIDS Task Force	<ol style="list-style-type: none"> 1. February 2002 and ongoing thereafter. 2. October 2003 3. January 2003 and quarterly thereafter 4. August 2003 and annually thereafter. 	Ohio Department of Corrections & Rehabilitation
Open the Back Door				
Develop 800 units of permanent supportive housing for chronically homeless men	<ol style="list-style-type: none"> 1. Rebuilding Lives Funder Collaborative (RLFC) & Continuum of Care Steering Committee continues to fund and develop new PSH. Assures ongoing operations. 2. CSB and CSH continue technical assistance to developers and providers 3. Monitor progress monthly 	CSB, CSH, RLFC, & Continuum of Care Steering Committee	<ol style="list-style-type: none"> 1. Ongoing (1999 – 2011) 2. Ongoing (1999 – 2011) 3. Ongoing (1999 – 2011) 	<p><i>Social Security Administration</i></p> <ul style="list-style-type: none"> • SSI/SSDI • Medicaid <p>CMHA (Columbus Metropolitan Housing Authority)</p> <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates & vouchers <p>City of Columbus & Franklin Co.</p> <ul style="list-style-type: none"> • HOME • CDBG • Local Affordable Housing Trust Fund <p>Ohio Department of Development/Ohio Housing Finance Agency</p> <ul style="list-style-type: none"> • HOME • Low Income Housing Tax Credit Program • Ohio Housing Trust Fund <p><i>Private Grants</i></p> <ul style="list-style-type: none"> • United Way of Central Ohio • Columbus Foundation • Columbus Medical Association Foundation • Other corporate foundations and charitable giving.
Develop 200 units of permanent supportive housing for chronically homeless women	<ol style="list-style-type: none"> 1. CSB & Continuum of Care Steering Committee continues to fund and develop new PSH (including the conversion of transitional housing). 2. CSB and CSH continue technical 	CSB, CSH, & Continuum of Care Steering Committee	<ol style="list-style-type: none"> 1. Ongoing (2001 – 2011) 2. Ongoing (2001 – 2011) 3. Ongoing (2001 – 2011) 	See above.

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
	assistance to developers and providers 3. Monitor progress monthly			
Develop 50 units of permanent supportive housing for chronically homeless families with children	1. CSB & Continuum of Care Steering Committee continues to fund and develop new PSH (including the conversion of transitional housing). 2. CSB and CSH continue technical assistance to developers and providers 3. Monitor progress monthly	CSB, CSH, CCH Family Providers, & Continuum of Care Steering Committee	1. Ongoing (2001 – 2011) 2. Ongoing (2001 – 2011) 3. Ongoing (2001 – 2011)	See above.
Continue to improve access to CMHA programs	CSB and CSH continue technical assistance to developers and providers	CSB, CSH, & CMHA	Ongoing (2001 – 2011)	CMHA (Columbus Metropolitan Housing Authority) <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates & vouchers
Expedite benefits enrollment by the Social Security Administration	1. Study feasibility of implementing SSI expediting project based on Baltimore model. 2. Conduct data match with ADAMH and FCDJFS to determine extent of population under-served by Medicaid. 3. Convene provider/funder planning group to undertake implementation 4. Monitors progress quarterly and provide ongoing technical assistance and training.	1. CSH, CSB, shelter & supportive housing providers 2. CSB, ADAMH & FCDJFS 3. CSH, CSB, RLFC, shelter & supportive housing providers 4. CSB, ADAMH & FCDJFS	1. February 2002 – December 2002 2. April 2002 – February 2003 3. October 2002 – April 2003 4. Ongoing	<i>Social Security Administration</i> <ul style="list-style-type: none"> • SSI/SSDI • Medicaid
Expedite benefits enrollment by the Veterans Administration	Convene provider/funder planning group to determine extent of need and next steps	CSH, CSB, Department of Veterans Affairs, Veterans Service Commission, shelter & supportive housing providers	February 2003	Department of Veterans Affairs <ul style="list-style-type: none"> • Health Care • Disability Benefits
1. Build the Infrastructure				
Increase supply of affordable housing	Continue to use local, state, and federal funding to increase the supply of affordable housing targeted to low-income households (<50% AMI)	City of Columbus, Franklin County, CMHA, United Way Housing Vision Council, CSB, Housing Trust Corporation	Ongoing (2002-2011)	CMHA (Columbus Metropolitan Housing Authority) <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates & vouchers City of Columbus & Franklin Co. <ul style="list-style-type: none"> • HOME • CDBG • Local Affordable Housing Trust Fund Ohio Department of

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
				Development/Ohio Housing Finance Agency <ul style="list-style-type: none"> • HOME • Low Income Housing Tax Credit Program • Ohio Housing Trust Fund Private Grants • United Way of Central Ohio • Columbus Foundation • Columbus Medical Association Foundation • Harry C. Moores Foundation • Other corporate foundations and charitable giving.
Connect homeless people to employment that meets basic needs	Continue to expand access to jobs at living wage	Workforce Investment Board, FCDJFS, CSB, Department of Veterans Affairs	Ongoing (2002-2011)	<i>FCDJFS</i> <ul style="list-style-type: none"> • Workforce Investment Board
Increase availability of essential supportive services	Continue to expand access to human services	ADAMH, MRDD, City of Columbus, CSB, Department of Veterans Affairs, Franklin County, Franklin County Office on Aging, FCDJFS	Ongoing (2002-2001)	ODADAS (Ohio Dept. of Alcohol and Drug Addiction Services) <ul style="list-style-type: none"> • State of Ohio Alcohol & Drug Addiction block grants • DHHS Substance Abuse block grants • Medicaid ODMH (Ohio Department of Mental Health) <ul style="list-style-type: none"> • State of Ohio Mental Health block grants • DHHS Mental Health block grants • Medicaid ADAMH (Alcohol and Drug Addiction and Mental Health Services Board of Franklin County) <ul style="list-style-type: none"> • Local levy • Local match for Medicaid <i>MRDD Board of Franklin County</i> <ul style="list-style-type: none"> • Local levy • Local match for Medicaid <i>Franklin County Dept. of Aging</i> <ul style="list-style-type: none"> • Local levy • State of Ohio Aging block grants FCDJFS (Franklin County Department of Job and Family Services) <ul style="list-style-type: none"> • TANF contracts for services • Workforce Investment Act • Social Services Block Grant

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
Manage for Results				
Implement HMIS	<ol style="list-style-type: none"> 1. Full implementation for CSB programs 2. Full implementation by Continuum of Care programs that are not CSB programs 3. Issue quarterly reports and share data with other systems 	<ol style="list-style-type: none"> 1. CSB, shelters, Prevention, Housing Resource Programs, Rebuilding Lives programs 2. CSB, other Continuum of Care programs 3. CSB 	<ol style="list-style-type: none"> 1. 2002 2. 2003 3. August 2002 and thereafter (2002 – 2011) 	FCDJFS (Franklin County Department of Job and Family Services) <ul style="list-style-type: none"> • TANF contracts for services <p style="text-align: center;">City of Columbus and Franklin County</p> <ul style="list-style-type: none"> • General Fund
Determine extent and outcomes of mainstream public systems interaction with homeless persons	<ol style="list-style-type: none"> 1. Conduct data match with ADAMH 2. Conduct data match with FCDJFS 3. Conduct data match with mainstream providers providing homeless street outreach 4. Conduct data match with ODCR 	<ol style="list-style-type: none"> 1. CSB, ADAMH 2. CSB, FCDJFS 3. CSB, CNHC, Department of Veterans Affairs, Southeast 4. CSB, ODCR 	<ol style="list-style-type: none"> 1. August 2002 2. February 2003 3. April 2003 4. July 2003 	
Initiate dialogue to create buy-in for the 10 Year Plan	<ol style="list-style-type: none"> 1. Present plan and seek input from key stakeholders^[1]. 2. Revise plan. 3. Monitor progress annually and update 	CSB & Continuum of Care Steering Committee	<ol style="list-style-type: none"> 1. 9/02-1/03 2. 2/03 3. 4/03 and annually thereafter 	
Issue semi-annual reports to the community	Ongoing community report cards	CSB, RLFC	2000-2011	

^[1] Key stakeholders include: Citizens Advisory Council, Continuum of Care Providers, CSB trustees, RLFC, United Way Housing Vision Council, CCH, Franklin County Commissioners, City of Columbus Administration and City Council, CMHA, & ADAMH Board.

Other Goals and Action Steps to Address Homelessness

Target: Homeless households who do not have a disabled member (inclusive of both individual households and families with children) and have experienced short-term homelessness, as well as households at-risk of homelessness.

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
Close the Front Door by Preventing Homelessness				
<p>Continue providing homelessness prevention and shelter diversion services</p>	<ol style="list-style-type: none"> 1. Continue CSB funding for these services and implementation by Lutheran Social Services, YWCA and their satellite partners 2. Expand shelter diversion to adult shelters 	<ol style="list-style-type: none"> 1. CSB, City of Columbus, Franklin County, Ohio Department of Development, CMHA, Lutheran Social Services, YWCA, and satellite partners 2. Above plus adult shelter providers 	<ol style="list-style-type: none"> 1. Ongoing 2. 2002 initial expansion, then ongoing 	<p>FCDJFS (Franklin County Department of Job and Family Services)</p> <ul style="list-style-type: none"> • Medicaid • State Children’s Health Insurance Program • TANF • Food Stamps • Workforce Investment Act • Social Services Block Grant <p><i>City of Columbus & Franklin County</i></p> <ul style="list-style-type: none"> • CDBG <p>Ohio Department of Development/Ohio Housing Finance Agency</p> <ul style="list-style-type: none"> • HOME • Low Income Hsg. Tax Credit Program • Ohio Housing Trust Fund <p><i>Private Grants</i></p> <ul style="list-style-type: none"> • United Way of Central Ohio • Columbus Foundation • Columbus Medical Association Foundation • Harry C. Moores Foundation • Other corporate foundations and charitable giving.
<p>Advocate to assure no net loss of assisted housing units for low income households</p>	<p>Monitor Public Housing and Section 8 Re-structuring</p>	<p>United Way Housing Vision Council, City of Columbus, Franklin County & CSB</p>	<p>Ongoing</p>	<p>CMHA (Columbus Metropolitan Housing)</p>

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
				<p style="text-align: center;">Authority)</p> <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates & vouchers
Open the Back Door				
<p>Continue providing financial assistance and housing resource services to assist households to exit shelters</p>	<p>Continue CSB funding for these services and implementation by satellite partners</p>	<p>CSB, City of Columbus, Franklin County, Ohio Department of Development, United Way Housing Vision Council, satellite partners</p>	<p>Ongoing (1991 –2010)</p>	<p>CMHA (Columbus Metropolitan Housing Authority)</p> <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates & vouchers <p>City of Columbus & Franklin County</p> <ul style="list-style-type: none"> • HOME • CDBG • Local Affordable Housing Trust Fund <p>Ohio Department of Development/Ohio Housing Finance Agency</p> <ul style="list-style-type: none"> • HOME • Low Income Housing Tax Credit Program • Ohio Housing Trust Fund <p><i>Private Grants</i></p> <ul style="list-style-type: none"> • United Way of Central Ohio • Columbus Foundation • Columbus Medical Association Foundation • Other corporate foundations and charitable giving.
<p>Continue providing financial assistance and direct housing services to assist households to exit shelters</p>	<p>Continue CSB funding for these services and implementation by the Family Housing Collaborative</p>	<p>CSB, City of Columbus, Franklin County, Ohio Department of Development, United Way Housing Vision Council, Lutheran Social Services, Salvation Army, Jewish Family Services, Catholic Social Services</p>	<p>Ongoing (1999-2010)</p>	<p>FCDJFS (Franklin County Department of Job and Family Services)</p> <ul style="list-style-type: none"> • Medicaid • State Children’s Health Insurance Program • TANF • Food Stamps • Workforce Investment Act • Social Services Block Grant <p><i>City of Columbus & Franklin County</i></p> <ul style="list-style-type: none"> • CDBG <p>Ohio Department of Development/Ohio Housing Finance</p>

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
				<p style="text-align: center;">Agency</p> <ul style="list-style-type: none"> • HOME • Low Income Housing Tax Credit Program • Ohio Housing Trust Fund <p><i>Private Grants</i></p> <ul style="list-style-type: none"> • United Way of Central Ohio • Columbus Foundation • Harry C. Moores Foundation • Other corporate foundations and charitable giving.
Continue providing operations and services funding for transitional housing	Continue Continuum of Care funding for these services and implementation by the transitional housing providers	Continuum of Care Steering Committee, CSB, City of Columbus, Franklin County, Ohio Department of Development, United Way Housing Vision Council, Lutheran Social Services/Faith Housing, Friends of the Homeless, and Amethyst	Ongoing (1996-2010)	<p>FCDJFS (Franklin County Department of Job and Family Services)</p> <ul style="list-style-type: none"> • TANF • Social Services Block Grant <p><i>City of Columbus & Franklin County</i></p> <ul style="list-style-type: none"> • CDBG <p>Ohio Department of Development/Ohio Housing Finance Agency</p> <ul style="list-style-type: none"> • HOME • Ohio Housing Trust Fund <p><i>Private Grants</i></p> <ul style="list-style-type: none"> • United Way of Central Ohio • Columbus Foundation • Columbus Medical Association Foundation • Harry C. Moores Foundation • Other corporate foundations and charitable giving.
Transition the YWCA Interfaith Hospitality Network to a single site model	<ol style="list-style-type: none"> 1. YWCA to develop plan for new program and facility 2. Secure financial resources 3. Secure site and develop new facility 4. Implement program at new site 	YWCA, CSB, IHN congregations and other faith-based organizations, COHHIO Youth Empowerment Program, and other funders to be determined.	<ol style="list-style-type: none"> 1. 2000-2002 2. 2002-2003 3. 2002-2003 4. 2003-2004 	<p>FCDJFS</p> <ul style="list-style-type: none"> • TANF • Social Services Block Grant <p><i>City of Columbus & Franklin County</i></p> <ul style="list-style-type: none"> • ESG • General Funds <p style="text-align: center;">Ohio Department of Development/Ohio Housing Finance Agency</p> <ul style="list-style-type: none"> • Ohio Housing Trust Fund

Goal	Action Steps	Responsible Organization	Target Dates	Mainstream Resources
				<i>Private Grants</i> <ul style="list-style-type: none"> • United Way of Central Ohio • Other corporate foundations and charitable giving.
Assure the homeless children have access to public schools	<ol style="list-style-type: none"> 1. Assess current compliance with federal and state laws regarding enrollment 2. Determine action plan if areas for improvement are identified 	Columbus Public Schools, Southwestern Public Schools, CSB, COHHIO Youth Empowerment Program	<ul style="list-style-type: none"> • March 2003 • July 2003 	<i>Columbus Public Schools</i> <ul style="list-style-type: none"> • Local Level • State Funding • Federal McKinney-Vento Assistance
Continue to improve access to CMHA programs	CSB and CSH continue technical assistance to developers and providers	CSB, CSH, & CMHA	Ongoing (2001 – 2010)	CMHA (Columbus Metropolitan Housing Authority) <ul style="list-style-type: none"> • Public Housing • Project based Section 8 • Section 8 certificates and vouchers
