

# Ohio Balance of State Quality Improvement Plan Process Training April 27, 2010

## Performance Measurements

### Percentage of Homeless Persons in Permanent Supportive Housing for at Least 6 Months

- # 12 A letters d-j + # 12 B letters d-j = # of persons that remained in housing at least 6 months divided by # 2 a + # 2 b – first and second columns (number of persons in program during year) = % of persons remaining in permanent supportive housing for at least 6 months

**12a.** Of those participants who **left** during the operating year (from 2c, columns 1 and 2), how many were in the project for the following lengths of time? Also, please place the length of stay for **chronically homeless** persons who **left** during the operating year in the second column.

		All	Chronic
a.	Less than 1 month		
b.	1 to 2 months		
c.	3 - 6 months		
d.	7 months - 12 months	#	
e.	13 months - 24 months	#	
f.	25 months - 3 years	#	
g.	4 years - 5 years	#	
h.	6 years - 7 years	#	
i.	8 years - 10 years	#	
j.	Over 10 years	#	

**12b. Length of Stay in Program.** For those participants who did **not leave** during the operating year (from 2d, columns 1 and 2), how long have they been in the project? Also, please place the length of stay for **chronically homeless persons** who did **not leave** during the operating year in the second column.

		All	Chronic
a.	Less than 1 month		
b.	1 to 2 months		
c.	3 - 6 months		
d.	7 months - 12 months	#	
e.	13 months - 24 months	#	
f.	25 months - 3 years	#	
g.	4 years - 5 years	#	
h.	6 years - 7 years	#	
i.	8 years - 10 years	#	
j.	Over 10 years	#	

**2. Persons Served during the operating year.**

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the first day of the operating year	#	#		
b.	Number entering program during the operating year	#	#		
c.	Number who left the program during the operating year				
d.	Number in the program on the last day of the operating year (a + b - c) = d				

## Percentage of Homeless Persons Moving from Transitional Housing to Permanent Housing

- # 14 a-h divided by # 2 c (need to add # of singles not in families and # of adults in families) = % of persons moving from transitional housing to permanent housing

**14. Destination.** Of those participants who **left** during the operating year (from 2c, columns 1 and 2), how many left for the following destination? Also, please place the destination of **chronically homeless persons** who **left** during the operating year in the second column.

			All	Chronic
PERMANENT (a-h)	a.	Rental house or apartment (no subsidy)		
	b.	Public Housing		
	c.	Section 8		
	d.	Shelter Plus Care		
	e.	HOME subsidized house or apartment		
	f.	Other subsidized house or apartment		
	g.	Homeownership		
	h.	Moved in with family or friends		
TRANSITIONAL (i-j)	i.	Transitional housing for homeless persons		
	j.	Moved in with family or friends		
INSTITUTION (k-m)	k.	Psychiatric hospital		
	l.	Inpatient alcohol or other drug treatment facility		
	m.	Jail/prison		
EMERGENCY SHELTER (n)	n.	Emergency shelter		
OTHER (o-q)	o.	Other supportive housing		
	p.	Places not meant for human habitation (e.g. street)		
	q.	Other (please specify)		
UNKNOWN	r.	Unknown		

## 2. Persons Served during the operating year.

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the first day of the operating year				
b.	Number entering program during the operating year				
c.	Number who left the program during the operating year	#	#		
d.	Number in the program on the last day of the operating year (a + b - c) = d				

**Percentage of Persons Employed at Program Exit**

- # in 11 D (letter) h divided by # in 2 c (need to add # of singles not in families and # of adults in families) = % of persons employed at program exit

**11. Amount and Source of Monthly Income at Entry and at Exit.** Of those participants who left during the operating year, how many participants were at each monthly income level and with each source of income? Also, please place the monthly income level and each source of income for **chronically homeless persons** in the second column of each chart. The number of participants in Chart A and B should be the same.

D. Income Sources at Exit			
a.	Supplemental Security Income (SSI)		
b.	Social Security Disability Income (SSDI)		
c.	Social Security		
d.	General Public Assistance		
e.	Temporary Aid to Needy Families (TANF)		
f.	State Children’s Health Insurance Program (SCHIP)		
g.	Veterans Benefits		
h.	Employment Income	#	
i.	Unemployment Benefits		
j.	Veterans Health Care		
k.	Medicaid		
l.	Food Stamps		
m.	Other (please specify)		
n.	No Financial Resources		

**2. Persons Served during the operating year.**

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the first day of the operating year				
b.	Number entering program during the operating year				
c.	Number who left the program during the operating year	#	#		
d.	Number in the program on the last day of the operating year (a + b - c) = d				

### Individual Bed Capacity

- # 3c – first column (Number of Singles Not in Families)

### 3. Project Capacity.

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the last day (from 2d, columns 1 and 4)				
b.	Number proposed in application (from 1a, columns 1 and 4)				
c.	Capacity Rate (divide a by b) = %	%			%

### Family Bed Capacity

- # 3c – fourth column (Number of Families)

### 3. Project Capacity.

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the last day (from 2d, columns 1 and 4)				
b.	Number proposed in application (from 1a, columns 1 and 4)				
c.	Capacity Rate (divide a by b) = %	%			%

## Negative Reasons for Leaving

- #13 c-k divided by # in 2c = % of negative reasons for leaving

13. **Reasons for Leaving.** Of those participants who **left** the project during the operating year (from 2c, columns 1 and 2), how many left for the following reasons? If a participant left for multiple reasons, **include only the primary reason**. The total number of participants in the first column ("All") should equal the number of participants in question 2c, columns 1 and 2. Also, please place the **primary** reason for **chronically homeless persons** who **left** the project during the operating year in the second column.

		All	Chronic
a.	Left for a housing opportunity before completing program		
b.	Completed program		
c.	Non-payment of rent/occupancy charge		
d.	Non-compliance with project		
e.	Criminal activity / destruction of property / violence		
f.	Reached maximum time allowed in project		
g.	Needs could not be met by project		
h.	Disagreements with rules/persons		
i.	Death		
j.	Other (please specify)		
k.	Unknown/disappeared		

## 2. Persons Served during the operating year.

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the first day of the operating year				
b.	Number entering program during the operating year				
c.	Number who left the program during the operating year	#	#		
d.	Number in the program on the last day of the operating year (a + b - c) = d				

**Discharged With No Income/Benefits**

# 11 D – n divided by # in 2 c

	<b>D. Income Sources at Exit</b>		
a.	Supplemental Security Income (SSI)		
b.	Social Security Disability Income (SSDI)		
c.	Social Security		
d.	General Public Assistance		
e.	Temporary Aid to Needy Families (TANF)		
f.	State Children’s Health Insurance Program (SCHIP)		
g.	Veterans Benefits		
h.	Employment Income		
i.	Unemployment Benefits		
j.	Veterans Health Care		
k.	Medicaid		
l.	Food Stamps		
m.	Other (please specify)		
n.	No Financial Resources	#	

**2. Persons Served during the operating year.**

		Number of Singles Not in Families	Number of Adults in Families	Number of Children in Families	Number of Families
a.	Number on the first day of the operating year				
b.	Number entering program during the operating year				
c.	Number who left the program during the operating year	#	#		
d.	Number in the program on the last day of the operating year (a + b - c) = d				